

## Lake Hemet Municipal Water District Deposit Collection Procedure

Lake Hemet Municipal Water District collects customer deposits due to the following circumstances;

- The customer has been turned off for non-payment.
- A customer has signed up for service and left a balance at a previous address and/or had a deposit on their account at a previous address.
- The meter has been tampered with, turned on illegally, or access to the meter has been blocked.
- The meter has been pulled due to misconduct or non-payment.
- “Owner Only” properties require a deposit. When the owner is not able to be reached, in certain situations, the tenant *may* be allowed to sign up with a deposit.
- Companies signing up for service with a tax ID number, must pay a deposit. District Rules & Regulations require a DL or CA ID.

Deposits of \$300 are held on the customer’s account for twelve consecutive months, provided service has been continuous & all bills for such service have been paid on or before the due date. The deposit will then be applied to the customer’s account balance.

