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Mailing Address: P.O. Box 5039 • Hemet, CA 92544
26385 Fairview Avenue • Hemet, CA 92544
phone 951.658.3241 • fax 951.766.7031
www.lhmwd.org

Staff

Thomas W. Wagoner
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Mike Gow
AGM/Chief Engineer

Karen Hornbarger
Asst. Secretary/Treas.

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Admin Services Mgr

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LAKE HEMET MUNICIPAL WATER DISTRICT

P.O. Box 5039
Hemet, CA 92544-0039

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2013 CONSUMER CONFIDENCE REPORT

Valley System 3310022 MISSION STATEMENT

The Mission of Lake Hemet Municipal Water District is to produce and deliver high quality water to our customers for domestic and agricultural use, to provide sewer collection services and to maintain Lake Hemet as a clean safe water reservoir and recreational facility, in an economical, efficient and responsible manner now and in the future.



Very truly yours,

Thomas W. Wagoner
General Manager

Dear Customers,

Perhaps you have heard on the radio or television that California is facing a serious water crisis that will affect our daily lives. Our water supply shortage exists as the result of several years of inadequate precipitation. It is necessary for the District to call for the conservation and protection of local and imported water supplies against wasteful and unreasonable use.

At this time, and consistent with Board Resolution No. 737 as adopted by the Board of Directors on March 20th, Lake Hemet Municipal Water District is asking its customers to voluntarily reduce their water use by at least ten-percent (10%). This may be accomplished simply by:

- Refraining from hosing down driveways except for health or sanitary reasons, repairing faucets, toilets, pipes and other potential source of water leaks in and around your home.
- Irrigate lawns and landscape only before 6:00 a.m. or after 5:00 p.m. and adjust automatic time clocks accordingly maximizing efficiency and avoiding over watering of hardscape features resulting in runoff.
- Turn off decorative fountain(s) unless they are equipped with a recycling system.
- Wash cars at a car wash that recycles its product water.
- Install pool and spa covers to minimize water loss due to evaporation.
- Install new California Friendly plants that require less water to flourish and survive.

Lake Hemet will monitor the results of the voluntary program outlined above. This is with the understanding that if voluntary measures do not achieve the goal of at least 10% reduction, if the drought conditions worsen, or if MWD finds it necessary to implement mandatory water supply restrictions, the District may implement a mandatory water conservation program.

Lake Hemet Municipal Water District has other suggestions to aide in conserving water. Please contact Mr. Noah Bischof of our offices at 658-3241, ext 237 to discuss these alternatives or if you would like our staff to perform a water audit of your residential system. You may also visit www.lhmwd.org and click on the "Be Water Wise" tab for more conservation ideas. And, check out www.iewaterfestival.com for a big community event on April 12, 2014.

WATER CONSERVATION

In the Bathroom

- Install a water-saving shower head. Older heads use 5-10 gallons per minute (gpm). All new fixtures use approximately 2.5 gpm and offer equal water coverage and force.
- Many high water consumption problems stem from toilets which slowly leak water because of bad valves, improperly positioned float arms or defective overflow tubes. Place dye tablets in your toilet tank. After several minutes if you see the dye enter your toilet bowl you know you have a leak.

In the Kitchen

- Rinse dishes, vegetables and fruits in a filled basin, rather than under running water.
- Water your plants with left-over rinse water. (Plants also love fish tank water!)
- Wash only full loads in the dishwasher. Use the "light wash" setting when possible.
- Consider buying a high efficiency dishwasher that will save water and energy.
- Keep a jug of chilled water in the refrigerator for drinking to avoid running the water until it gets cold.

In the Laundry

- Wash only full loads of clothing.
- Hand wash single garments.
- Consider buying a high efficiency washing machine that will save water and energy.

In the Garden

- Select plants carefully. Read the plant tag, it tells you the amount of sunlight and water the plant needs as well as the recommended soil conditions.
- Plants that require partial shade do best on eastern exposures where they are shaded from the hot afternoon sun.
- Consider the slope and drainage patterns of the site. Plant moisture-loving plants at the base of slopes where they can take advantage of natural drainage.
- Group plants in the landscape according to their water need: high, medium or low. This will result in more efficient irrigation. Water the root zone of the plant instead of the foliage. This saves water and reduces diseases.
- Water at night or in early morning to avoid losing water to evaporation.
- Water deeply. Light, frequent watering causes shallow rooting and increases the need for water.
- Use drip irrigation and micro-sprays when possible. They use 30 to 50 percent less water than sprinklers.

URBAN WATER MANAGEMENT PLAN

Similarly, the District is also preparing an update to its Urban Water Management Plan (UWMP). The UWMP evaluates existing and future water supplies and demands for the next 20 years. This year's update also includes the State law to achieve a 20% reduction in water used per person, also known as the "20 by 2020" law. Due to the conservation efforts of the District's customers, the 20% reduction was already achieved in 2009 and 2010. However, continued diligence is needed as some of the reduction may have been due to economic effects and above-average rainfall last year.

EASY PAY / ONLINE / PHONE BILL PAY

Our payment alternatives, "Easy Pay", "Online" and "Phone" have provided customers with simple, safe, and convenient alternatives to mailing or hand delivering payment for their water bills. For information on how to get started with either "Easy Pay" or "Online Bill Pay", look for more information in your bill or "on-line" at www.lhmwd.org. To pay by phone with your credit or debit card, Visa, MasterCard, Discover or check, call 1-877-543-8358, 24 hours a day, 7 days a week. You can also contact the District office at 951-658-3241 to pay by phone with credit or debit card during office hours.

Source water assessments of all thirteen wells were completed in November 2008. These sources, based on assessments, are considered most vulnerable to sewer collection systems, septic systems, wells – agricultural / irrigation, and high-density housing. Copies of the completed assessments are available at Department of Public Health, Drinking Water Field Operations Branch, 1350 Front Street, Room 2050, San Diego, CA 92101 or at Lake Hemet Municipal Water District, 26385 Fairview Avenue, Hemet, CA 92544. You may request summaries of the assessments be sent to you by contacting CDPH at 619-525-4159 or Robert W. Norman at 951-658-3241.

